

Attention all TradeNet Users

(Please direct this circular To Whom It May Concern)

25th April 2025

Our Ref: 20250425/01

Dear TradeNet® Users,

Background : Crimsonlogic will be renewing the TN SSL Certificate 2025 with the change in the certificate chain including the root certificate as part of ongoing efforts to improve TradeNet® services.

Issues faced by Tradenet user : Cannot send or receive of permits
(Get the SSLHandshakeException error).

Effective Solution : Renew of SSL cert (27 April 2025)

Please click [**MHX ProdTruststore2025**](#) to download and install into your TradeNet PC.

Guide to install:

Desktop/Network version:

Extract into "C:\Program Files\MHAccess 2".

iMobile version:

Click Browse to Extract into "TradeNet\MHAccess" folder.

Please ignore if you have already done the updates.

Yours faithfully,
TradeNet Team
Computer Lord I.T.C