

Attention all TradeNet Users

(Please direct this circular To Whom It May Concern)

25th March 2026

Our Ref: 20260325/01

Dear TradeNet® Users,

Background : Crimsonlogic will be renewing the TradeNet SSL Cert KeyStore 2026 with the change in the certificate chain including the root certificate as part of ongoing efforts to improve TradeNet® services.

Issues faced by Tradenet user : Cannot send or receive of permits
(Get the MHAccess Error : ErrorMessage=Server connection error).

Effective Solution : Renew of SSL cert by 12 April 2026

Please click [MHX_ProdTruststore2026](#) to download and install into your TradeNet PC.

Guide to install:

Desktop/Network version:

Install into "C:\Program Files\MHAccess 2".

iMobile version:

Click Browse to Install into "TradeNet\MHAccess" folder.

Please ignore if you have already done the updates.

Yours faithfully,
TradeNet Team
Computer Lord I.T.C